

eCheck Convenience Fee Increase

Dear Valued Client:

Edmunds GovTech is committed to offering you the service and quality you expect while keeping our annual support & license costs in 2021 the same as in 2020. We have found a budget-neutral way to minimize the impact of our increased operating costs while still achieving our desired goals for system enhancements.

There will be an increase to \$1.95 for the eCheck convenience fee that was deferred since April to be put into effect on November 15, 2020. The credit and debit card convenience fee remains the same at 2.95%.

This is the first increase in 12 years and will lead to investment in developing an eWallet, ratepayer scheduling of payments, and additional improvements to enhance the user experience.

Edmunds GovTech greatly appreciates your continued business, loyalty, and support through these challenging times of change. If you have any further questions or concerns regarding this price increase, please do not hesitate to reach out. Our team is more than happy to discuss and answer any questions with you.

Thank You,
Edmunds GovTech